Damaged Vehicle Tips

1. If you have decided to **opt into** the state debris removal process:
   - Sign a right of entry form and tell CalRecycle officials the make, model, type and license plate number (if available) of every vehicle at the property. You can do this by visiting Disaster Operations Center, 1300 Hilltop Dr, or calling the center at 925-216-3028. It’s open from 8 a.m. - 5 p.m. Monday-Friday and 8 a.m. – noon Saturday.
   - Fill out and submit a DMV Statement of Facts form. State on the form your car was damaged by the Carr Fire. The form is online here: [https://tinyurl.com/dmvstatement](https://tinyurl.com/dmvstatement)
   - A completed Statement of Facts (REG 256) form will prevent delinquent registration fees or receiving a renewal notice for a vehicle destroyed during wildfire. The REG 256 must include the vehicle information and registered owner’s address. This will put a stop to any activity associated with the vehicle. Note: The Statement of Facts does not render the vehicle as “junked”.
   - CalRecycle will arrange for disposal of the vehicle once it has been appropriately documented.

2. If you have decided to **opt out** of the state debris removal process:
   - Call your auto insurance company and work with them to arrange removal from the property.

**General Tips**

3. Things you should know before you “junk” your vehicle.
   - Once a vehicle is given a “non-revivable junk” status, it is irreversible.
   - Insurance companies will often take care of obtaining a junk slip from DMV and coordinate the proper towing and disposal of the vehicle. They often have a separate process for determining if a vehicle is a total loss to the fire.
   - See the following link if you plan on obtaining junk paperwork yourself. [https://www.dmv.ca.gov/portal/dmv/?1dmy&url=dmv:dmv_content_en/dmv/vr/checklists/junk](https://www.dmv.ca.gov/portal/dmv/?1dmy&url=dmv:dmv_content_en/dmv/vr/checklists/junk)

2. Tips for making your insurance claim:
   - Call your insurance company as soon as possible.
   - Have the following information available if possible:
     - Contact information for any emergency agency that responded to the fire—if you are able to obtain a copy of the fire report, please have it available as well
     - Information on injuries caused by the fire, or other damaged vehicles or property
     - Information on recent repairs performed on the damaged vehicle
     - A description of the damaged vehicle, including mileage, options, and upgrades
     - A list of personal property damaged in the fire. Coverage for personal items varies from state to state, and your homeowners or renters insurance policy may provide additional coverage for personal items destroyed in the fire.
     - Please include any finance or leasing company contact information and your account number, if applicable
   - During the process of filing your claim, your claims examiner may require additional information regarding the damaged vehicle, such as:
     - Certificate of Title for the vehicle
     - Service records and receipts
     - Receipts for any upgrades or custom items installed in the damaged vehicle*

If the damaged vehicle is financed or leased, make sure to report the fire to your finance or leasing company. To expedite your claim’s process, inform your finance or leasing company to discuss the case directly with your insurance company.
3. To receive a junk slip from the DMV for your damaged car, you will need:
   - California Certificate of Title
   - License plates on the vehicle
   - Fees due if the vehicle record indicates it is not currently registered or has a planned non-operation status.

4. If your car was destroyed due to the fire, the DMV will issue a replacement title and waive the fee.