

Redding Connects

Your Connection to City Services



September 2016

REU

Redding Electric Utility

City of Redding Utilities Scam Alert

Redding Electric Utility (REU) has learned of another telephone scam in the Redding area, targeting City of Redding residents and claiming to be from the City of Redding. REU staff called the fraudulent numbers (REU is aware of two separate 800 numbers at this time); an automated message answered claiming to be the "City of Redding Disconnect Department" and requests customers purchase a prepaid visa card at Rite Aid in order to make a large "payment". If you ever have questions about the legitimacy of any contact or correspondence (via telephone, email, letter, etc.) from REU, please call (530) 339-7200. REU offers the following information to safely protect you from potential scams:

If you are concerned about the legitimacy of a telephone call or email about a past due bill, disconnection of utility services, or request for personal information, please do not hesitate to contact REU's Customer Service Center at (530) 339-7200, Monday - Friday, between 8:00 a.m. and 5:00 p.m.

If you are concerned about the balance or status of your account due to a telephone call you have received, please call our Customer Service Center at (530) 339-7200.

REU will never call or email you and direct you to a non-REU payment facility or require a specific method of payment (cash, credit card, etc.) to pay your utility bill. REU does not solicit utility payments over the telephone or by email.

REU will never email you to ask for financial information. If you receive a suspicious email requesting information about your account, please take the following precautions:

- Do not respond to the request
- Do not click on any links in the email
- Do not open any attachments
- Do not provide any personal information
- Report the contact to REU at (530) 339-7200 or notify local law enforcement.

Customers should always ask to see employee identification before allowing anyone claiming to be an REU employee inside their home. REU employees always carry their photo identification with them. If you are still in doubt, please ask the employee for their name and their supervisor's name and call (530) 339-7300 for verification of their identity.

If you feel threatened in any way, do not hesitate to report the situation to REU at (530) 339-7300 or dial 911 and notify local law enforcement.

REU and YOU...Powerful Together!

IN THIS ISSUE:

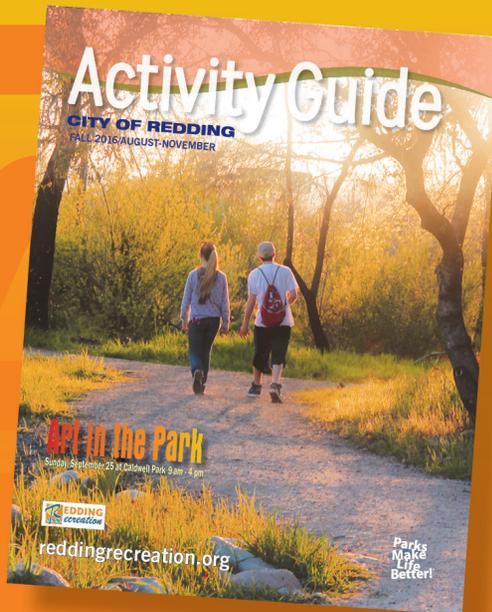
- REU Scam Alert
- Redding Recreation Slogan Contest
- Airport Campaign
- Redding Library
- Water Saving Tips



Water Saving Tips

Repair dripping faucets by replacing washers. If your faucet is dripping at a rate of one drop per second, you can expect to waste 2,700 gallons per year.





GET THE *fall* GUIDE

- Pickleball
- Men's Basketball League
- Community Creek Clean Up
- NFL Flag Football
- Redding Basketball League
- Fall & Winter Adventures
- Tiny Tots Preschool Open House
- Grasshopper Skateboarding
- Paddle Science
- And so much more!



777 Cypress Ave. 2nd floor
reddingrecreation.org

Redding Municipal Airport Announces Winning Campaign Slogan

We are proud to announce the contest winner and winning slogan from our recent Survey and Slogan Contest.

The winning slogan is...
"Fly Local, Fly Redding, Fly Now!"
Congratulations to Greg Hawes of Hawes Ranch & Farm Supply!



Mr. Hawes stated, "WOW! I am so honored you chose my slogan! It is imperative to keep the Redding Airport strong and alive. It allows us to be connected to the world in travel. More flights mean more opportunity for our local community!"

Greg Hawes' slogan will be used for our upcoming radio campaign.



photo:
Airports Manager, Bryant Garrett, congratulates Greg Hawes.



From Your Shasta County Library

Now that school has started back up, it is a great time to remember that the Shasta Public Libraries are welcoming resources for all ages, places where we all can feel at home. Just visit www.shastalibraries.org/athome and take a look at the series of videos we created showing library users enjoying their library. You'll experience the Redding Library through the eyes of a six-year-old boy, a young mother, and a retired husband and wife couple. After that, continue on to the main Shasta Public Libraries' site. There, you can see the hundreds of resources, programs, and activities offered by the library system at its three branches in Anderson, Burney, and Redding.

We welcome you to come and feel at home at your library!