

Civil Disputes

428.1 PURPOSE AND SCOPE

This policy provides members of the Redding Police Department with guidance for addressing conflicts between persons when no criminal investigation or enforcement action is warranted (e.g., civil matters), with the goal of minimizing any potential for violence or criminal acts.

The Domestic Violence Policy will address specific legal mandates related to domestic violence court orders. References in this policy to “court orders” apply to any order of a court that does not require arrest or enforcement by the terms of the order or by California law.

428.2 STANDBY REQUESTS

It is the policy of the Redding Police Department to no longer respond to civil standby requests.

When SHASCOM receives a call requesting a civil standby, SHASCOM will advise the caller that the Redding Police Department does not respond to civil standbys. This does not apply to civil standby requests in domestic violence situations. Those instances will be referred to the on-duty supervisor for approval.

Under limited circumstances, staff from One Safe Place or Shasta County Victim/Witness program may require police assistance for their clients. In those cases, staff is directed to call the Police Department's non-emergency line to speak with a supervisor. SHASCOM will notify the on-duty supervisor of the request for assistance.

The on-duty supervisor is responsible to call the advocate or staff of the agency to determine the level of assistance required. Only upon the approval of a Redding Police Supervisor will Department personnel respond to a request for standby assistance.